



**eevi**  
care by your side.

Personal emergency  
care assistant

# eevi Gateway 4G VoLTE

At home



*Care if you need it, peace of mind when you don't*

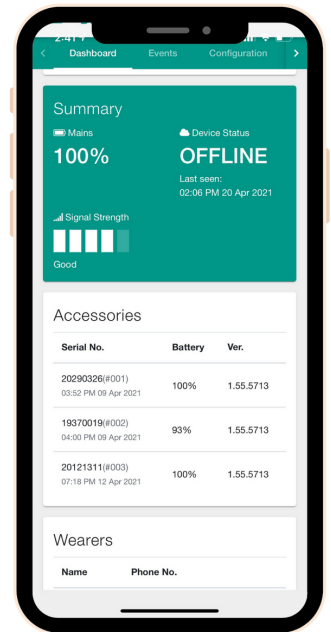
# Future proof - evolves to meet changing care needs in the home

The eevi Gateway 4G VoLTE provides the highest level of care with professional monitoring of emergency calls. The Gateway connects you to a dedicated 24/7 care support line, so you have help by your side if ever you need it. With an easy setup and installation, the Gateway is one of a kind. Its powerful microphone allows users to stand 20m away from the Gateway and still be heard by the operator.

Linking directly to the eevi Gateway 4G VoLTE, the Friends & Family App is a service designed to bring people together in a network of care. It is an App and a text service that sends alerts and updates directly from eevi Gateway activity. No need to have to wait until after an event. Care in real-time with increased peace of mind.

## Professional Monitoring

The professionally monitored service connects the user to a 24/7 emergency response centre that guarantees the call will be answered and responded to within 60 seconds or less at any time of the day. Having this type of system ensures that help is reached with the push of a button.



(Friends and Family app)

## GATEWAY FEATURES & BENEFITS

Faster response	95% calls answered in 60 seconds (A1 Grade provider)
Advanced safety	Self testing & real time updates of system health give confidence that everything is working, all of the time
Better transparency	View live logs of alarm events, including response times, via eevi cloud through the Friends and Family app.
Easy to manage	Industry-leading programmable IP gateway. Easy management. Firmware updates applied globally in seconds.
Future proof	Works with eevi Cloud. Just add skills, apps & care sensors. Designed to enable "one home for life."



# How does the Gateway work?

## STEP 1:

Press 'Red button' or pendant at home for help.  
Announcement heard, alerting you to call connection/ request status.



At home



## Who is the Gateway for?

The eevi Gateway 4G VoLTE is designed for older people in mind who need extra assistance inside the home. It helps provide independence so you can continue living with care by your side. Anyone is suitable for the Gateway, but if you are prone to or at risk of falling, getting lost, having health issues, getting confused, or would like more support at home, you are recommended to seek out a Gateway.

## STEP 2:

Connection to 24/7 emergency help with GPS location tracking



Eevi products are designed to help you stay safe in your independence, which is why we choose everyday devices that are simple to use. Our goal is to provide you with the best technology solutions to enhance your lifestyle.

We love to hear your comments and any feedback.



Follow us on Instagram: [eevi\\_life](#)



Like us on Facebook: [eevi.life](#)

## STEP 3:

2-way communication for triage of emergency



If you need a helping hand or more information, please call 1300 802 738 or visit [www.eevi.life](http://www.eevi.life)